

#### Unionizing CMC RNs shared Evan Levine's post.

February 5 at 11:34am · €

Once again Cayuga Medical Center's

Ethics and treatment of patients and nurses is under fire!

"CMC proud" I don't think so!!!!

I feel most sorry for the patient and their family who has no idea how he died and for the great nurse who was set up to fail then hung out to dry by CMC. Administration again lays blame on the nurses and take no responsibility!

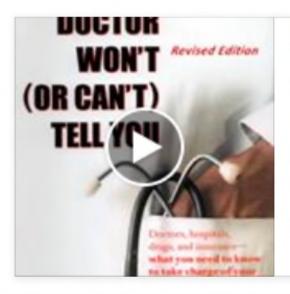


**Evan Levine** shared a link to the group: Real Medicine.

February 5 at 10:39am ·

A patient dies in an Emergency Room waiting area and no one is there to see it.

The nurse gets blamed.



# Waiting To Die In An ER Waiting Room

The last place you would expect anyone to die, unexpectedly, is in a Emergency Room Waiting Area. This tragic story, told to me by nurses who...

WWW.PODOMATIC.COM



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February 9 at 8:25pm ·



http://www.ithaca.com/.../article\_a6934c34-eeff-11e6-8875-eb2...



# What led to a patient's death at CMC? Administration, nurses present accounts

A little past 6 p.m. on January 19, a 52-year-old man was brought into the emergency room of Cayuga...

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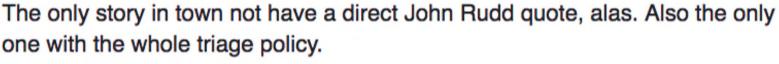








February 9 at 8:34pm ·



Cayuga Medical Center



# Cayuga Medical Investigation Update: Joint Commission Investigating, ER Nurses Talk Triage

Since Truthsayers' story on a patient dying in the Cayuga Medical Center emergency department waiting room was published Monday afternoon, we have received...

TRUTHSAYERS.ORG



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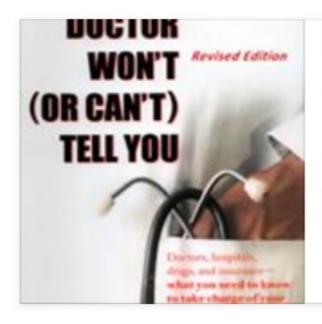




It's time for the CEO, John Rudd, and the Board of Directors of Cayuga Medical Center Ithaca, NY to take responsibility for their role in the disintegration of this community hospital!

IT IS TIME TO STEP DOWN!

https://l.facebook.com/l.php...



# Why Fire Nurses Instead Of The CEO???

Recurrent mishaps at Cayuga Medical Center, in Ithaca New York, has resulted in recurrent firings of their nurses. As a result many seasoned nurses have left...

PODOMATIC.COM





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"... the family is very upset to learn about the many breakdowns that occurred. You have nurses publicly stating they told management that they were not adequately staffed nor were they trained on hospital procedures. At the same time you have management blaming a nurse for falsifying triage documentation and not following hospital procedures. Words cannot describe my family's anger and frustration with everything we are learning.



# Family's Attorney Investigating ER Waiting Room Death at Cayuga Medical

Jeff DeFrancisco, a Syracuse-based personal injury lawyer, announced in a Feb. 15 press release sent out to media on Wednesday morning that he has retained by...

TRUTHSAYERS.ORG



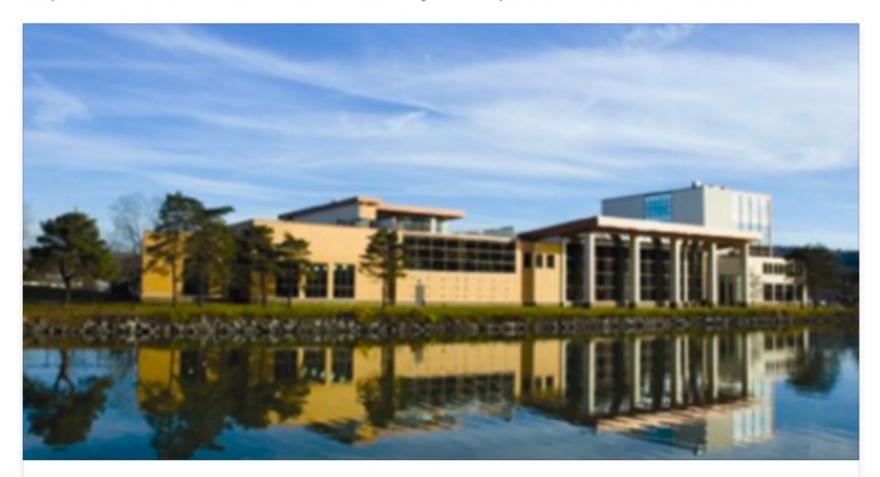


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#### https://www.facebook.com/iamnickreynolds/posts/870165836454236



# Cayuga Medical Center Faces Second NLRB Hearing

Cayuga Medical Center will once again be the focus of a hearing before the National Labor Relations Board on January 9 this time not regarding allegations of anti-unionization, but on

WWW.ITHACA.COM



#### Unionizing CMC RNs shared a link.

January 9 · 🚱



# Federal Labor Law Broken? Cayuga Medical Center Hearing, Day One

By Josh Brokaw Attorneys for the National Labor Relations Board [NLRB] and Cayuga Medical Center [CMC] made their opening statements on Monday...

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January 9 · 🚱



The National Labor Relations Board is holding a hearing in Ithaca this week to examine claims that Cayuga Medical Center fired two nurses for their union involv...

#### See More



# NLRB examines claims that Cayuga Medical Center fired 2 nurses for union activities

ITHACA, N.Y. — The National Labor Relations Board is hearing a case this week regarding two nurses who were terminated at Cayuga Medical Center.

ITHACAVOICE.COM



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November 2, 2016 · 🚱

Today's article from the Ithaca Voice!

I hope we are finally opening the eyes of this community regarding the hospital that is serving them! This can no longer be allowed to happen. This community needs to stand up and take back their hospital! The community has a right to quality care and patient safety!



# Federal judge decides Cayuga Medical Center violated labor laws

ITHACA, N.Y. -- Last week, a federal judge sided with Cayuga Medical Center nurses who said the hospital broke labor laws while workers were attempting to form a...

ITHACAVOICE.COM



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November 8, 2016 · 🚱

http://m.ithaca.com/.../article\_7b5c75ae-9fa9-11e6-8b93-d3d87...



#### Federal court rules in favor of CMC nurses

A federal judge has ruled Cayuga Medical Center violated federal labor law in fighting its worker's right to unionize, court documents say.

M.ITHACA.COM



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**13** 

Chronological \*



Patty Thayer Congratulationd.

Like · Reply · (1) 1 · November 8, 2016 at 1:17pm



Patty Thayer Congratulations

Like · Reply · 1 · November 8, 2016 at 1:17pm

# Unio 6452 3:17-nc 00004 TIM ATB Document 18-5. Filed 03/03/17 Page 11 of 18

November 22, 2016 · €



# Cayuga Medical Center Charged With More Labor Law Violations

By Josh Brokaw The National Labor Relations Board is charging Cayuga Medical Center with more unfair labor relations practices. An "amended charge" letter was...

TRUTHSAYERS.ORG



Tune in tomorrow morning at 7:25 until 8:00 when Mark Bergen, VP 1199, and Anne Marshall RN speak about the issues, concerns, and state of affairs at Cayuga Medical Center!!





This literally made me I'll!!!

Wish they valued there own employees who live in this community and paid them this! And by the way these workers have a contract!!!

#### ICU Registered Nurse Needed

Type: Travel

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We are currently seeking a motivated and experienced ICU Registered

Nurse for a contract position in Ithaca, NY.

RN Job Description:

ICU RN

36-40 hour weeks

13 week travel RN contract

Days and Night RN shifts available

Local Pay: \$35-\$40/hr

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#### Ithaca, New York | ICU Registered Nurse Needed | Supplemental Health Care

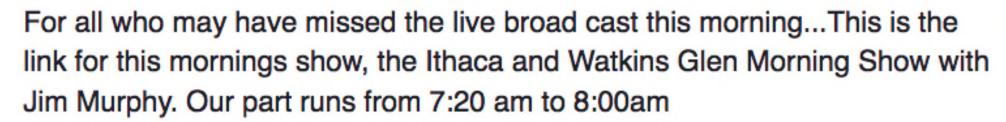
Make an informed choice. Spend a few minutes looking us over - learn how we work, see what we offer and discover what we can do for your career. It will be...

SUPPLEMENTALHEALTHCARE.COM





October 12, 2016 · 🚱



<a href="http://www.radiofreeamerica.com/station/wrfi">http://www.radiofreeamerica.com/station/wrfi</a>



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October 12, 2016 · 🚱

Thank you to Jim Murphy and WRFI for a wonderful interview this morning. Thank you to Mark Bergen for joining me in this informative interview!



Like



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October 14, 2016 · 🚱

A new story written by journalist Josh Brokaw about the never ending saga of

Cayuga Medical Center Ithaca, NY! Let the truth be told!



# CMC RNs Fired: Policy Violation or Union Busting?

By Josh Brokaw Anne Marshall, one of the most prominent organizers in the effort to unionize Cayuga Medical Center's staff, is no longer working at Tompkins County's only hospital. Mars...

TRUTHSAYERS.ORG



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# Case 3:17-mc-00004-TJM-ATB Document 18-5 Filed 03/03/17 Page 17 of 18 DEATH IN WAITING ROOM: State probes ER fatality at CMC

Matt Weinstein , mweinstein@ithacajournal.com | @SteinTime44 Published 4:37 p.m. ET Feb. 8, 2017 | Updated 9:42 a.m. ET Feb. 11, 2017

A man died in the waiting room of the Cayuga Medical Center Emergency Department, resulting in a nurse's termination



(Photo: SIMON WHEELER / Staff Photo)

A travel nurse's contract was terminated and the New York State Department of Health has opened an investigation following the death of a patient last month in the Emergency Department waiting area at Cayuga Medical Center.

Cayuga Medical Center President and CEO John Rudd said the patient's death occurred "as a result of a series of breakdowns" in procedure on Jan. 19, and changes in protocol began being implemented the following day. Rudd also added the hospital is fully cooperating with the Department of Health's investigation. The names of the patient and nurse were not released.

According to CMC officials, the patient — a 52-year-old male — arrived to the Emergency Department at 6:07 p.m. by Bangs Ambulance after he was discovered sleeping on the floor of a convenience store. He had initially refused the ambulance, but EMS returned soon after speaking to the Ithaca Police Department and then talked the man into being checked out at the hospital. He was alert and communicating with staff upon arrival to the CMC, according to Vice President of Medical Affairs David Evelyn, who also noted the man got himself off the ambulance stretcher and into the wheelchair at the hospital.

When a patient comes to the Emergency Department, an assigned nurse performs triage to determine how quickly the patient needs to be seen, and a number between 1 and 5 is assigned. This includes a series of questions and a documentation of vital signs. A 1 is given to extreme emergencies like a heart attack or stroke, while a 5 is for ankle sprains or minor cuts. The man, who did not show any signs of distress at the hospital, was assigned a 4 by the nurse assigned to triage on Jan. 19 — the same female nurse whose contract would be terminated — and was wheeled into the waiting room. He was discovered unresponsive at 8:23 p.m. and ruled dead after an attempt to resuscitate him was not successful.

Evelyn said the hospital began investigating the incident the following day, including interviewing staff and patients in the area at the time, and viewing footage from security cameras to nail down the sequence of events.

STEP UP: How to help 3-year-old with cancer

(http://www.pressconnects.com/story/news/connections/2017/01/27/child-cancer-

support/97132638/)

How Ithaca Underground changed the city's music scene

(http://www.ithacajournal.com/story/entertainment/2017/02/07/ithaca-

underground-mark-years/97616804/)

"Through the investigation, it became apparent the nurse falsified her triage documentation," said Evelyn, who noted the Emergency Department was not overly crowded at the time. "She did not ask him those questions, she did not take those vital signs that she had put into the records, so she had falsified the records. On the tape, we can see (the patient) was looking around for a certain part of time he was there, but eventually, he just looks like he's sitting there. People in the room said it appeared he was asleep."

Evelyn said the CMC contacted the Department of Health and the medical examiner. The results of a forensic autopsy have not been released. Officials at the CMC have met with the man's family several times to provide updates in the investigation, Rudd said.

The termination of the contracted travel nurse, who was not a new employee at the CMC, came as a result of video evidence and interviews, according to Rudd, who said the patient's entire visit is on video except for three minutes in a patient care area, which does not have cameras.

"She said (triage) was done in the waiting room," Evelyn said. "We see him in the waiting room, but the two hours he's in the waiting room, the nurse doesn't approach him at all. Vital signs are logged when he's already in the room, and she was at a desk."

Evelyn said the man's vitals were not taken during the three-minute window he is not shown on camera, according to eyewitness testimony.

"She chose to puting a sife of proving a far more provided from the provided from th

Raupers said the hospital has already made several changes to protocol and will continue to examine ways to change processes to prevent any similar incidents from occurring. The hospital now has an assigned triage nurse who will cover the waiting room area at all times, in addition to reeducating nurses about triage policy. The assigned nurse also will engage with the patients and reassess initial diagnosis after a certain amount of time.

Officials at the hospital also have introduced safety briefings for all shifts and re-education on the escalation process. Raupers said the hospital is also working with regional EMS about proper procedures when bringing patients to the Emergency Department. The hospital also split staff into four work teams to improve workflow in the waiting room, and get patients into a bed and with a provider faster. An external consultant is being brought in to evaluate all Emergency Department operations.

"Obviously, this is a serious event, and we view it as a defining moment for us to say how do we look at our processes and how do we change processes so something like this will never happen again," Rudd said.

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